

FAQ - Frequently Asked Questions

Where can I park?



Is there level access?

Pedestrian access from the car park is on a flat gravel path. The main festival site is on flat grass with the food court on tarmac.



Where are the loos?

There are toilets and baby changing facilities on the festival site.

Portable toilets will be available close to the food court.

These toilets are marked on the left of this map.

Accessible toilets can be found inside the Magnets clubhouse which has ramped access through the front.

For level access, travel across the foodcourt to the front of the clubhouse to use the ramp.



Where can I get water?

Free drinking water points will be available on site to refill water bottles.

If you'd like to purchase bottled water or other drinks, these are available from Magnets Outdoor Bar and the Yorkshire Double Decker Bus Bar.



Where can I find a Quiet Space?

There is a designated quiet chill out space at the festival inside the large pink gazebo run by The Barn, Tadcaster. It's a low-sensory, relaxed environment designed for rest, and regulation. Inside you will find sensory ear defenders (noise cancelling), sensory fidget toys and a soft seating area.

We ask that everyone using the Quiet Space does so with care and respect for others. For some visitors, regulating might involve physical or verbal stimming, and that's absolutely okay. Please be kind, non-judgemental, and allow everyone to use the space in the way they need.

While there are plenty of other welcoming spaces across the festival to sit, relax, and catch up with friends, we kindly ask that you keep conversation in the Quiet Space to a minimum, so everyone who needs it can make the most of the calm.

Sign Language Interpretation (BSL and Makaton)

The Main Stage Tent will have a BSL interpreter present throughout the festival day, covering all performances, acts, and the Main Stage presenter, Victoria Charles (YorkMix).

In the Cabaret/Theatre Tent, two family shows in the programme incorporate Makaton throughout, supporting non-verbal and early-stage communicators.



Where can I get food?

You can find lots of tasty food options at the onsite Food Court including Smokin' Buns, Fully Loaded, Munira Caterers, as well as Coffee and Ice Cream Vans.

You are welcome to bring your own food to the festival. We just ask that you help us keep the site clean by tidying up after yourself and using the bins provided throughout the festival grounds.

Can I bring my dog?

Dogs are not permitted on the festival site. However, medical assistance/ service dogs are of course welcome.

If I need help?

If you need assistance at any point during the festival, please speak to a member of our team in a high-vis jacket — they'll either be part of the festival management team or one of our trained stewards and will be happy to help.

For medical support, there is a dedicated First Aid area on site, and several members of our team are qualified first aiders.

If you become separated from your child or find a lost child, please go to the designated Lost Child Area (found in the pink tent) or speak to a team member immediately.



Can I leave the festival and come back later?

Yes, you're welcome to come and go throughout the day, however this is dependent on site capacity to ensure the safety of all festival guests.

If you do leave and want to return, be sure to bring your ticket with you, as you'll need it to re-enter the festival site.



